

FINANCIAL AND PERFORMANCE MANAGEMENT REPORT TO END OF QUARTER ONE (April-June) 2016

Submitted by: Executive Management Team

Portfolio: Policy, People & Partnerships
Finance, IT & Customer

Wards Affected: All

Purpose

To provide Cabinet with the Financial and Performance Review report with the Financial and Performance Review report - first quarter 2016/17.

Recommendations

- (a) That Members note the contents of the attached report and agrees to the recommendation that the Council continues to monitor performance alongside the latest financial information for the same period.

Reasons

The Financial and Performance Management monitoring reports provide information on a quarterly basis regarding the performance of individual council services, alongside related financial information on the organisation. This report will be presented to Cabinet on 14 September 2016.

1. Background

- 1.1 This quarterly report provides Members with a detailed update on how the Council has performed during the first quarter of 2016/17 by presenting performance data set within a financial context.
- 1.2 This report provides broad financial information (Appendix A) and also details performance which is reported by exception (Appendix B) for the first quarter of 2016/17.
- 1.3 A summary of the overall performance picture is presented in section 3 of this report and members will note that performance is generally progressing well.

2. 2015/16 Revenue and Capital Budget Position

- 2.1 The Council approved a general fund revenue budget of £14,138,550 on 24 February 2016. Further financial information is provided in Appendix A.

3 Performance

- 3.1 The latest performance information for Qtr 1 has been analysed.
- 3.2 Any indicators failing to meet the set targets are reported, by exception, in the table found in Appendix B.
- 3.3 The list of indicators monitored has been reviewed for 2016-17 with five of the indicators removed as they were not key indicators and one new one added. For

this report a total of 19 indicators were monitored, and the proportion of indicators which have met their target during this period stands at 74%.

- 3.4 There is a slight decrease in indicators off target this quarter, and officers consider that the performance against these indicators does not give rise to serious cause for concern at present. The management of each of the service areas concerned continue to monitor and take steps to deal with under achievement of targets where possible and/or appropriate.

Further quarterly updates will be provided for Members in future reports.

- 3.5 Positive performance can be seen in a range of services and members will note that some services are affected by both seasonal and external factors. It should also be noted for consideration that some indicators have stretched targets set and local targets that are higher than the national ones.
- 3.6 Improvement in the results of certain indicators over time is evident and in the case of delivery of the Revenues and Benefits service the following should be noted:

Indicator	2011-12	2012-13	2013-14	2014-15	2015-16
Time taken to process Housing/Council Tax Benefit new claims and change events	10.77 days	9.32 days	11.71 days	6.72 days	5.36 days

4. Outcomes Linked to Sustainable Community Strategy and Corporate Priorities

- 4.1 All indicators link to corporate priorities set out in the Council Plan and/or Service Plans.

5. Legal and Statutory Implications

- 5.1 The Council has a duty to set targets for performance of a range of functions and needs to monitor these closely.

6. Equality Impact Implications

- 6.1 There are no differential equality issues arising directly from this monitoring report.

7. Financial and Resource Implications

- 7.1 Any positive variance for the full year on the General Fund Revenue Account will enable that amount to be transferred to the Budget Support Fund and will be available in future years for use as the Council considers appropriate. Conversely, if there is an adverse variance, the amount required to cover this will have to be met from the Budget Support Fund.

8. Major Risks

- 8.1 The ongoing changing market conditions represents the greatest risk to the revenue budget, particularly with regard to the impact it may have upon income receivable in relation to services where customers may choose whether or not to use Council facilities or in the case of the waste/recycling service where the volume of recycled materials is liable to fluctuate. The situation will be monitored through the normal budget monitoring procedures.

8.2 The capital programme will require regular monitoring to identify any projects which are falling behind their planned completion dates. This will be carried out by the Capital Programme Review Group, which meets on a monthly basis together with quarterly reports to Cabinet.

8.3 The above represents a high level view of risk. There are detailed risk registers available if members wish to see them.

9. List of Appendices

Financial information (Appendix A) and the performance information (Appendix B).

10. Background Papers

Working papers held by officers responsible for calculating indicators.